

Luke Gaudreau

User experience design strategist in libraries

For detailed case studies of work, see infosoph.org/work

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EXPERIENCE

Boston College Library — *Discovery Systems Librarian*

JULY 2016 - PRESENT

Lead cross functional teams to solve complex problems in libraries

Lead user experience research projects, coach and mentor a team of UX researchers, drive UX culture across the organization

Drive project success by building and maintaining stakeholder alignment, defining and executing project roadmaps, and articulating findings, insights, and recommendations

Harvard University Libraries — *Production Systems Librarian*

APRIL 2013 - JULY 2016

Provided technical and operational support for a broad range of library applications

Led outreach and communication between library technology services and the Harvard library community

Harvard Kennedy School Library — *Research Librarian*

AUG 2009 - APR 2013

Provided research and instruction services to Harvard students, faculty, and staff with a focus on public policy and public administration

EDUCATION

Simmons College

M.S. Library & Information Science

2010

College of the Atlantic

B.A. Human Ecology

2001

SKILLS

Research & Documentation

Design Thinking

Interviewing

Usability Testing

Agile Project Management

HTML/CSS/Javascript

Coaching & Training

Relationship Building

SERVICE

User Experience Group
Chair

Primo Working Group
Lead Developer

Equity, Diversity, and
Inclusion Working Group
Member